

Core Tab

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When to use Push to Core?

The core tab allows you to manually push the application to core using the push to core button and is applicable in the below scenarios:

1. In scenarios where the user completes ID verification successfully but the Core information is not populated on the applicant tab
2. In scenarios where ID verification has failed but the staff is able to verify that the ID is legitimate, either by checking the Id verification report in the documents tab or by reviewing an ID manually.

You will be asked to confirm that Id verification status has been verified before taking this action.

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